

# Browser Settings

Waystar currently supports the following browsers:

- Internet Explorer (IE) 9, 10 and 11
- Microsoft ® Edge
- Google Chrome ™
- Mozilla ® Firefox ®

Google Chrome ™ adheres to browser standards more than any other browser and thusly is *most compatible* with Waystar.

**IMPORTANT:** Outdated browsers may cause issues with Waystar and the Waystar Support and Training Center. See the **Support and Training Center** section below for more information on the supported browsers for the Support and Training Center.

**The Waystar website does not support IE8 and below.** Additionally, IE9 and IE10 do not support the TLS 1.1 or 1.2 encryption protocols by default and must be configured.

Perform the following steps to configure the TLS 1.1. and 1.2 protocols:

1. Go to **Tools > Internet Options > Advanced**
2. Scroll to the bottom of the advanced Settings.
3. Click the **Use TLS 1.1** and **Use TLS 1.2** checkboxes.
4. Click **Apply**. A security popup will appear.
5. Click **OK**.
6. Click **OK** on the Internet Options screen to complete the configuration.

This change is due to a Waystar initiative to align with the best practices and updated compliance requirements as outlined by the PCI Security Standards Council.

## Third Party Cookies

As to not encounter any login issues, please confirm Third party cookie settings depending on your browser.

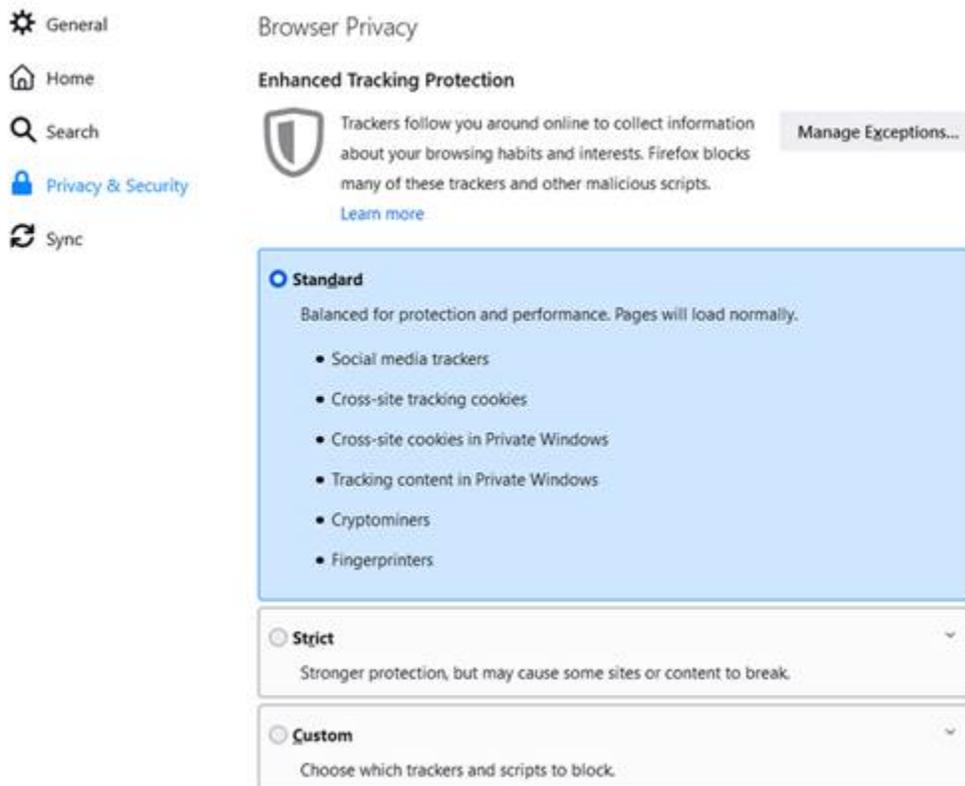
### Fire Fox

<https://support.mozilla.org/en-US/kb/enhanced-tracking-protection-firefox-desktop>



2. Select Standard or Custom to set the Waystar Login page
3. For Custom: Choose which trackers and scripts to block by selecting those checkboxes.

 Reload All Tabs

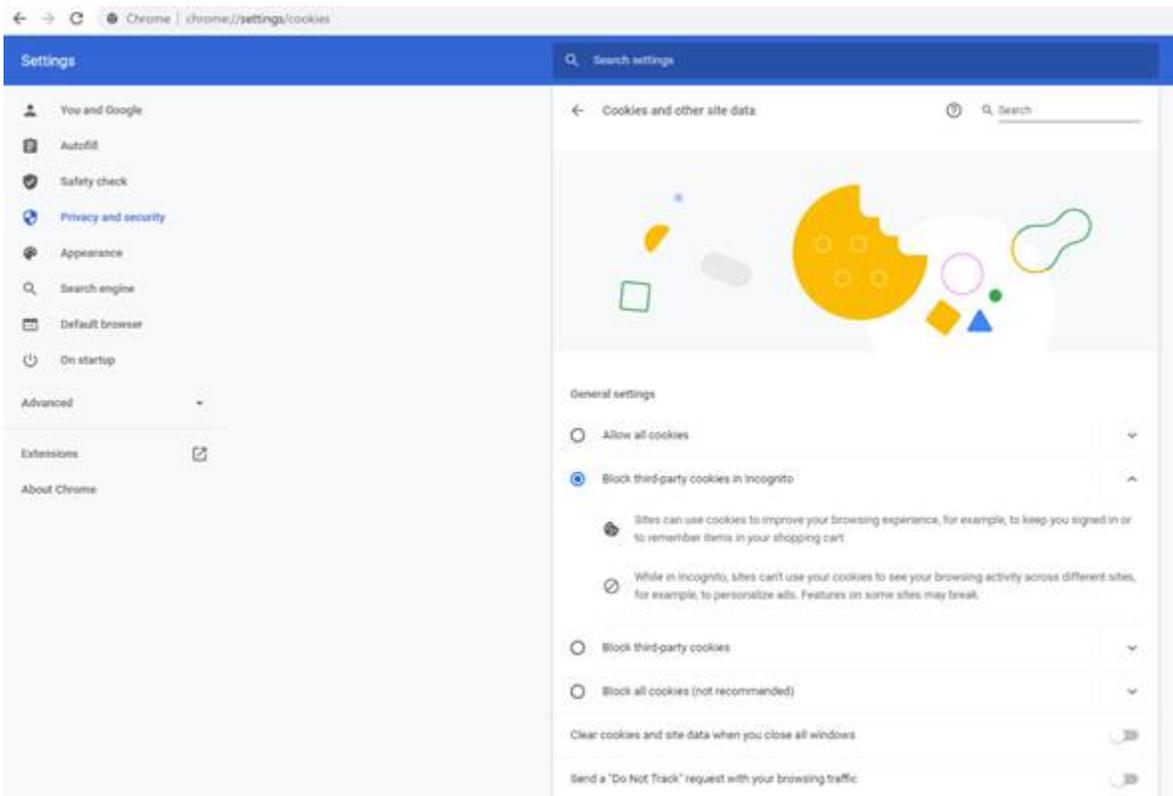


The screenshot shows the Firefox browser settings page, specifically the 'Browser Privacy' section. On the left, there is a navigation menu with icons for General, Home, Search, Privacy & Security (which is highlighted), and Sync. The main content area is titled 'Browser Privacy' and features 'Enhanced Tracking Protection'. A shield icon is next to the text: 'Trackers follow you around online to collect information about your browsing habits and interests. Firefox blocks many of these trackers and other malicious scripts.' Below this text is a 'Learn more' link and a 'Manage Exceptions...' button. Three protection levels are listed: 'Standard' (selected with a radio button), 'Strict', and 'Custom'. The 'Standard' level is described as 'Balanced for protection and performance. Pages will load normally.' and lists several blocked items: Social media trackers, Cross-site tracking cookies, Cross-site cookies in Private Windows, Tracking content in Private Windows, Cryptominers, and Fingerprinters. The 'Strict' level is described as 'Stronger protection, but may cause some sites or content to break.' The 'Custom' level is described as 'Choose which trackers and scripts to block.'

## Chrome

<https://support.google.com/chrome/answer/95647?hl=en&co=GENIE.Platform%3DDesktop>

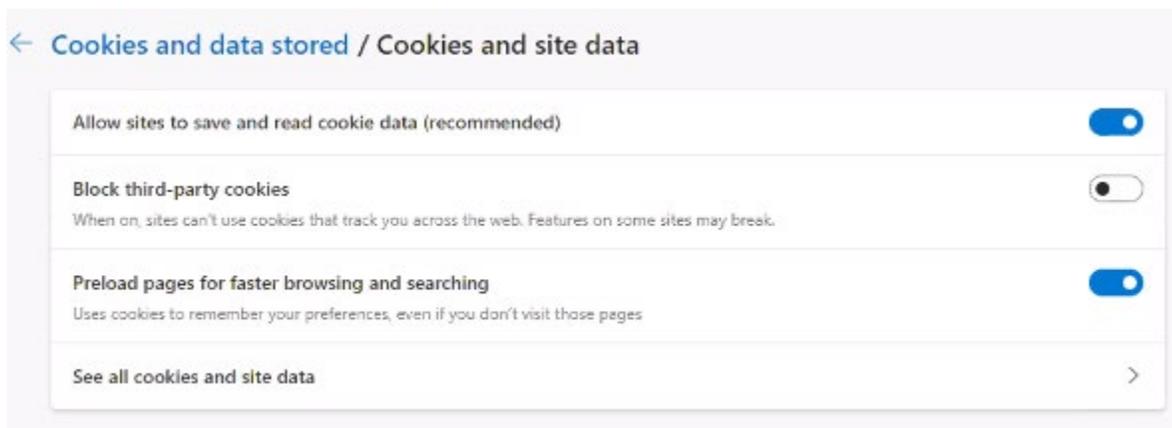
1. On your computer, open Chrome.  
 >
3. Under "Privacy and security," click Cookies and other site data.
4. Under General settings select Allow all cookies or Block third-party cookies in Incognito.



## Edge

<https://support.microsoft.com/en-us/search?query=enable%20cookies%20in%20edge>

- Open Microsoft Edge, select Menu (3 dots icon on top right corner of the browser) > Settings > Site permissions > Cookies and site data
- Turn OFF "Block third-party cookies" or add desired sites in "Block" section to block the cookies.



## Support and Training Center

***The Waystar Support and Training Center (STC) does not support IE11 and below.*** The latest stable versions of the following browsers are supported by the STC platform:

- Microsoft ® Edge Chromium
- Google Chrome ™
- Mozilla ® Firefox ®