



# ENGAGE ELIGIBILITY

Multi-payer eligibility verification that works when you need it.



866.633.4726



[www.esolutionsinc.com](http://www.esolutionsinc.com)



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**Engage Eligibility** is a comprehensive web-based eligibility verification tool.

**Engage Eligibility verifies eligibility for Medicaid and most major commercial payers. Verification can be done in real time with the Engage Eligibility web interface. A batch process is also available with Engage Eligibility.**

**EASILY SELECT INSURANCE PLANS AND SUBMIT PATIENTS FOR VERIFICATION**

Stop wasting valuable time and money submitting claims that a patient's insurance won't cover. Now you can know from the start exactly what can be billed.

**CHECK ELIGIBILITY THROUGH A CONVENIENT ONLINE INTERFACE**

Integrate all of your payers into one convenient location.

**VERIFY NEARLY ALL NON-MEDICARE INSURANCE PLANS**

Submit non-Medicare patients for eligibility verification and get results in about 30 seconds. All information is available in a report you can print, email or save to the patient file.

**INCREASE STAFF EFFICIENCY**

When you verify eligibility up front, your staff spends less time dealing with rejected and denied claims and can concentrate their efforts on more important matters.

**INCREASE CASH FLOW**

Submitting fewer claims that will be denied or rejected results in a higher monthly cash flow for your organization.



# A look at Engage Eligibility

## Engage Eligibility Coverage Detail Report

<b>ESI Health System Demo</b>		<b>MVP Coverage Detail Report</b>			
NPI#: 1234567890		as of 8/12/2014 2:07 pm		Date: 08/13/2014	
Payer: Humana (18)				BatchID: 1234567	
Coverage Status: Eligible				Patient Page: 1	
User Name: Demo Account					
Patient Name: <b>Greyhound, James</b>					
The following information was used to perform the lookup:					
Member ID:	H99999999	Date of Birth:	11/23/1972	NPI:	1234567890
Date of Service:	2/3/2014	Service Type Code:	30 Health Benefit Plan Coverage		
<b>Subscriber</b>					
<b>Subscriber:</b>	GREYHOUND, JAMES J	<b>Member Identification Number:</b>	H99999999	<b>DOB:</b>	11/23/1972
<b>Address:</b>	401 W Frontier Lane Olathe, KS 66061	<b>Insured Indicator Code:</b>	Subscriber	<b>Sex:</b>	Male
		<b>Individual Relationship:</b>	Self	<b>Entity Type Qualifier:</b>	Person Entity
<b>Subscriber Eligibility and Benefits</b>					
Plan Sponsor:	HUMANA INSURANCE CO	Group Number:	X1234567	Plan Begin Date:	01/01/2010
		Service:	02/03/2014		
	<b>Coverage</b>	<b>Time Period</b>	<b>Amount</b>	<b>Quantity</b>	<b>% Auth Net</b>
					<b>Date(s)</b>
<b>Active Coverage</b>					
<i>Message: Mental Health</i>					
<b>Active Coverage</b>	Individual				Yes
Medicare Primary					
<i>Message: Mental Health</i>					
<b>Active Coverage</b>	Individual				No
Medicare Primary					
<i>Message: Mental Health</i>					
<b>Non-Person Entity: SMITH, JOHN A MD - Primary Care Provider</b>					
Health Care Financing Administration National Provider Identifier: 9876543210					
Primary Care Provider					
Eligibility 08/01/2013					
<b>Non-Person Entity: KANSAS PCP ON PPO - Primary Care Provider</b>					
Primary Care Provider					
<i>Description: AFFILIATION/CENTER</i>					
<b>Benefit Disclaimer</b>					
<i>Message: THIS IS ONLY AN ESTIMATION OF BENEFITS, AND ALL PAYMENTS ARE SUBJECT TO POLICY GUIDELINES, MEDICAL NECESSITY, AND MEMBER ELIGIBILITY AT THE TIME SERVICES ARE PERFORMED.</i>					

The report provides you with all the vital patient information you need.



# How is **eSolutions** different from your current multi-payer eligibility verification process?

## Choose the reporting option that best meets your needs:

### Real Time

Submit patient data with our easy-to-use web interface for real-time results.

### Batch

Process daily, weekly or monthly batches at no added cost.

## How do I get results?

Engage Eligibility creates a comprehensive Coverage Detail Report, allowing you to easily and accurately verify patient data through a real-time or batch process.

## Will Engage Eligibility work for my facility?

Engage Eligibility is currently utilized by thousands of facilities including:

- Hospitals
- Home health
- Hospice
- Skilled Nursing
- Physician practices
- DME Providers
- Dialysis units

All major payers are supported. Discover the advantages of Engage Eligibility with a **risk-free trial** today.

## How does it work?

Verifying patient insurance eligibility is a critical step in the revenue cycle. Using Engage Eligibility lets you verify patient information and coverage quickly and easily.

Engage Eligibility is able to identify:

### Coverage Information

- Beneficiary and subscriber verification
- Eligibility and benefits
- Coverage type
- Deductible data
- Provider/service specific coverage information

Providers can log in to our HIPAA-compliant website and submit patient information for eligibility verification. The coverage information available for non-Medicare payers varies from payer to payer.

## What's the advantage?

Utilizing the Engage Eligibility service will greatly reduce time spent on patients without coverage, non-covered services, unallowable services, expired coverage limits and data discrepancies. This effectively reduces denied claims and line items while improving cash collections. Engage Eligibility helps automate your efforts to stay on top of changes in coverage.

## What are the requirements?

Your specific computer hardware and type of Internet connection play a significant role in how fast or slow your web application works. Engage Eligibility can be used on virtually any system, regardless of the type of Internet connection you have.

## How much does it cost?

Engage Eligibility is completely web-based services that are billed on a flat monthly rate. eSolutions establishes the rate based on the size of your organization, making our solutions cost-effective for all providers. Contact eSolutions for a cost-of-service estimate for your facility.

## Need more information?

For a more in-depth review of this service, visit [www.esolutionsinc.com](http://www.esolutionsinc.com) or call **866-633-4726** and select the correct Sales department for your facility.

